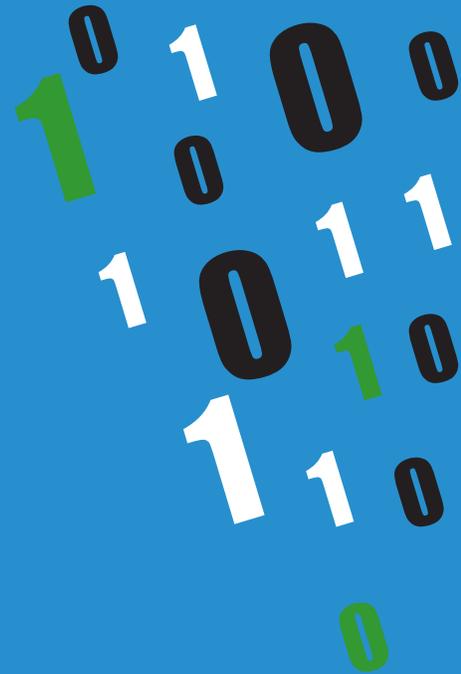




PLEASE
MENTION
CODE 59449
WHEN
CALLING
877-624-7206



PARTNER AFFILIATION WITH GREEN DRAGON TECHNOLOGY



Gillware Digital Forensics Inc.
DUNS: 080880903
CAGE: 7YHB1
NAICS: 518210

Gillware Inc.
DUNS: 185948374
CAGE: 43C02
NAICS: 518210

Corporate Headquarters
1802 Wright St
Madison WI, 53704-2522
(608) 237-8780
gillware@gillware.com
www.gillware.com



2

FIRSTLY

THANK YOU

FOR CONSIDERING US!

President- Gillware Digital Forensics
Cindy Murphy

Cindy Murphy

President- Gillware Digital Forensics

As President of Gillware Digital Forensics, Cindy oversees the entire operation. From the procedures and quality assurance measures employed in the processing of every case, to her work with our engineering team on advanced digital forensics tools and techniques, Cindy ensures that Gillware remains at the forefront of the digital forensics industry.

Cindy Murphy worked in law enforcement for 31 years, starting her career in 1985 before joining the Madison Police Department in 1991. She began investigating computer related crimes in 1999 before being promoted to detective the following year in 2000. Since then, Cindy has become one of the foremost experts in the digital forensics field due to her many years of experience, thirst for new and challenging problems to solve, and above all, the passion she has for her work every day.

Cindy brings a wealth of knowledge and skill to the team at Gillware. She is a certified forensic examiner and obtained her M.Sc. in Forensic Computing and Cyber Crime Investigation through University College, Dublin in 2011. In addition to her work at Gillware Digital Forensics, Cindy is also a SANS instructor and frequently attends cybersecurity, digital forensics, and incident response forums and symposiums as a world-renowned industry leader.

2004

2006

2009

2010

2016

2016

Gillware Inc.
Founded

Gillware Data Services LLC
Founded

OEM partnership with
Western Digital

OEM partnership with
Dell Inc.

Gillware Data Services LLC
acquired by Storage Craft

Gillware Digital
Forensics Inc. Founded

3

OUR STORY



A SHORT DESCRIPTION OF GILLWARE

Gillware has been providing professional and world-class data recovery, digital forensics, eDiscovery and ESI collection, and other data services globally (with comprehensive foreign language support) for well over a decade. Our clients range from massive corporate IT departments and government agencies to small business owners and individuals, as well as law firms large and small and police departments.

Gillware began as your typical in-home tech startup in founder Brian Gill's basement, repairing failed hard drives and retrieving customer data for fair prices. As Gillware grew and its capabilities expanded, bringing even more brilliant computer scientists and engineers into the fold, we became a force to be reckoned with in the world of data recovery. We leveraged our intimate knowledge of how people lose data and what capabilities online backup software needs to prevent data loss to develop custom software for a our unique backup solution.

Gillware now not only offers data recovery services, but also provides computer/mobile forensics and ESI collection as well. We leverage the technology and specialists of our data recovery lab in addition to our forensics and eDiscovery experts to provide the best services possible to our clients.

- DATA RECOVERY
- DIGITAL FORENSICS
- EDISCOVERY
- ESI COLLECTION

- CORPORATE IT
- GOVERNMENT AGENCIES
- SMALL BUSINESS
- POLICE DEPARTMENTS

DIGITAL FORENSICS

Data always has a story to tell, and Gillware Digital Forensics specializes in telling those stories. Gillware provides digital forensics services for all manner of storage devices and clientele from all walks of life. With the data recovery expertise at our disposal, we can also conduct forensic analysis of severely damaged data storage devices, such as hard drives or mobile phones exposed to extreme forces, excessive temperatures, or fire and water.

Digital forensics requires a vast range of knowledge, skills, and experience. Cynthia A. Murphy, M.Sc, recognized the world over in the field of digital forensics and boasting over three decades of experience in law enforcement and two in digital forensics, leads our team of forensic investigators.

Gillware Digital Forensics offers these services: AND MORE!

- Digital evidence preservation
- Computer forensics, including hard disk and SSD forensic analysis
- Mobile device forensics, including smartphones, tablets, and any other portable smart device
- Broken device forensics
- Ransomware and virus forensics
- Chip off and JTAG data extraction
- Expert testimony

Our clients include both large corporations and small business owners seeking forensic specialists during employment disputes, data theft, employee exits, or compliance situations; law enforcement seeking evidence in criminal investigations; and law firms of all shapes and sizes requiring digital forensics during civil or criminal litigation.

DATA BREACH RESPONSE



Data breaches are more common than ever, and while only the big ones make the headlines (Equifax, Boeing, Uber, Yahoo, the federal government, etc.), the next target could be any business, large and small alike. While many people may think they are too insignificant to be a target, the truth is that a data breach can happen to any organization.

Even the most well-prepared organizations can find themselves the victim of a data breach or cyber-attack and in need of outside perspective, review, and assistance. If your organization hasn't fully considered the ramifications of a potential data breach and is faced with the prospect of responding to an incident in crisis mode, finding experienced, efficient, and competent Incident Response services to assist you is of vital importance.

Whether the incident involves ransomware, unauthorized access by an outside attacker, a denial of service attack, malware or malicious code, improper access or data exfiltration by an employee, we have experience in responding to, remediating, investigating, and mitigating similar events. Gillware's team of digital forensic and cyber security experts can help provide answers where previously there were only questions.

Assisting you with your data breach, Gillware's team of experts will:

- Collect and preserve electronic evidence related to the breach
 - Cloud collections - Office365, Amazon Cloud etc.
 - Local computers, cell phones, servers, RAIDs
 - Mobile devices
 - Virtual machines and servers
 - Forensic imaging of hard drives, virtual machines, storage media
 - Network logs
 - System logs
 - Application logs
 - RAM Analysis
- Identify the systems and applications impacted and the data that was accessed or exposed (PII, PHI, IP, etc.)
- Determine how the data breach occurred (phishing, social engineering, employee misconduct, DNS spoofing, vulnerability exploit, etc.)
- Report on findings to satisfy legal and regulatory obligations and to be used to prevent future data breach incidents

Your organization's response in the immediate aftermath of a data breach can have an impact on the reputation and even the continued viability of the organization. Seeking outside assistance from the professionals at Gillware can help minimize the impact of the event and help your organization recover more quickly.

ELECTRONIC DISCOVERY



Electronic discovery, or e-discovery, is a critical facet of modern litigation. During litigation, data provided by ESI (electronically stored information) is of vital importance. However, efficiently sifting through sources of ESI for relevant information, safely collecting and preserving ESI, and using the collected ESI to draw the proper conclusions requires litigation support from professionals.

Electronic discovery professionals reduce mountains of data into easily-manageable molehills.

We assist clients in the entire process of electronic discovery as defined by the Electronic Discovery Reference Manual (EDRM)

Gillware Electronic Discovery offers these services: **AND MORE!**

- Identification of sources of relevant ESI
- Preservation of ESI by collection, data spoliation analysis, and full reporting/documentation
- Remote and on-site ESI collection, including full image forensic collection, cloud and server data collection, and collection validation
- Metadata extraction, keyword analysis, OCR processing, and data culling
- Analysis of potential ESI sources and custodians, file metadata and contents, and production results
- File coding and tagging, technology-assisted review, forensically sound data hosting, and review process reporting
- Producing responsive data in any form requested, including native, near-native, image, paper production

Gillware's eDiscovery consultants provide careful, thorough, and prudent electronic discovery services, resulting in increased accuracy and reduced legal risks for our clients.



7

DATA RECOVERY

With over 100,000 satisfied data recovery clients and a 5,000+ strong network of professional IT partners, Gillware provides world-class and worldwide data recovery services from our lab in Madison, Wisconsin. Our team of 40 data recovery professionals, consisting of electrical engineers, mechanical engineers, and computer scientists, work in cleanroom workstations and utilize powerful forensic analysis tools and techniques to salvage data from failed storage devices, recover deleted or reformatted data, and restore corrupted data.

Gillware Data Recovery offers these services: AND MORE!

- Hard disk repair in ISO-5 Class 100 cleanroom workstations
- Data recovery for servers and SAN devices with upwards of 40+ hard disk drives
- Revolutionary techniques for recovering data from failed flash memory chips, such as those found in USB flash drives, microSD memory cards, and solid-state drives

In our cleanroom, we use platter burnishing technology derived from hard drive manufacturers to clean debris from the surfaces of damaged hard drive platters. The use of our burnishing technology drastically improves our success rate in salvaging data from hard disk drives that have failed and developed scratching and scoring on their disk platters surfaces.

Major clients of our data recovery lab include Dell along with several other large, well-known US corporations. We have global coverage (with comprehensive foreign language support) and see clients all around the world sending storage devices to our lab.

Gillware's ultra-efficient data recovery process and high success rates are due in no small part to the advantage of our in-house, proprietary data recovery software tools. We write our own software, granting us full control of our recovery tools, incredible flexibility, and the ability to handle incredibly complex data recovery situations.



8

OUR CLIENTS

Showcasing some of our esteemed clients.





Gillware™
Data Recovery

9

MEDIA SHOWCASE

Showcasing some storage media from past cases.



Gillware Data Recovery, located in Madison, WI, specializes in recovering data that was lost due to storage device failure, user error, or malicious criminal activity. Our customers include Fortune 100 companies, US government agencies, educational institutions, insurance companies, and individual home users. Gillware's in-lab recovery services are generally engaged when:

- Internal capabilities to recover the data from the device have been exhausted
- Off the shelf data recovery software fails
- The storage device is electrically or mechanically failed, requiring repair before recovering the data
- A RAID array or virtual machine/server fails
- Data was accidentally or intentionally deleted or overwritten
- A ransomware attack encrypted the user's data and there were no backups
- A data breach occurs and it is important to understand what data was accessed, when it was accessed, and by whom

Gillware is a full-service, professional, secure, and cost-effective data recovery lab featuring a Class-100 cleanroom, proprietary and purpose-built software solutions, and best-in-class success rates. We have made a name for ourselves in the data recovery industry because our approach is very different from available alternatives:

- Customer service takes center stage. Losing important data can be a stressful experience. We put our customers at ease the moment we pick up the phone, explaining what needs to happen next and taking over the entire recovery process.
- Free inbound shipping to get the client's data recovery case to our lab
- Free engineering evaluation to determine the recoverability odds along with a firm price quote
- No data-no charge policy. If we cannot recover the data that is deemed important, there is absolutely no charge for any of the work that we do
- Few people budget for professional data recovery services. Gillware tends to cost about half of what our competition charges
- Security is a priority. All cases are barcoded and tracked within our facility and recovered data is shipped back on an encrypted HDD